

**Exclusive privilege: Receive a complimentary 10-day international travel insurance from True Digital Group Co., Ltd. ("the Company"), in collaboration with FWD Life Insurance Public Company Limited ("FWD"). This insurance is provided by Dhipaya Travel Insurance Public Company Limited ("Dhipaya") for customers who subscribed GO Travel EXCLUSIVE package only.**

**Details:**

Special privilege for users of GO Travel EXCLUSIVE package, ("Service Users") of True Move H Universal Communication Co., Ltd. ("the Company"). These users will receive complimentary coverage for 10 days of international travel from True Move H Universal Communication Co., Ltd. ("the Company") in collaboration with FWD Life Insurance Public Company Limited ("FWD"). The insurance is provided by Dhipaya Travel Insurance Public Company Limited ("Dhipaya"). Service Users can redeem this complimentary insurance by dialing a specified phone number to receive a code, Use to claim the free travel insurance coverage for 10 days, starting from the coverage start date specified in the registration system (you can choose the start date up to 30 days in advance).

**Conditions:**

- This exclusive privilege is for customers who subscribed GO Travel EXCLUSIVE package only.
- This privilege cannot be used in conjunction with advance booking for data packages.
- The coverage for this travel insurance privilege begins on the day the service user completes the registration.
- Service users can redeem this privilege from March 1, 2025, to December 31, 2025
- Users can receive the benefits by entering the number you used to register for the GO Travel EXCLUSIVE package and pressing to claim the benefits in order to receive the code
  - True: dialing \*868\*1026# and making the call (within Thailand only)
  - dtac: dialing\*399\*903# and making the call (within Thailand only)
- Service users will receive a notification with a link to register for the complimentary travel insurance at <https://fwdth.co/DEeqX>
- This special benefit is limited to 1 entitlement per phone number/person/month only.
- This privilege is valid only during the specified campaign period.
- The right to change the conditions is reserved without prior notice.
- This privilege cannot be converted into cash.
- This privilege cannot be combined with other discounts or promotions.
- For further inquiries and details about entitlement, contact True Call Center at 1242 and dtac Call Center at 1678.

**USSD activation period and coverage:** March 1, 2025 – December 31, 2025.

**Conditions for Free International Travel Insurance :**

1. The coverage for free international travel insurance is provided by Dhipaya Travel Insurance Public Company Limited (a public company limited) and includes the following benefits:
  1. Death compensation: Up to 1,000,000 THB
  2. Medical expenses incurred abroad: Up to 100,000 THB
  3. Loss or damage to luggage or personal belongings: Up to 1,500 THB (Maximum of 500 THB per item/pair/set)
  4. Luggage delay compensation: Up to 2,000 THB
  5. Trip cancellation or rescheduling compensation: Up to 10,000 THB
  6. Travel delay compensation: (Pays 10% of the insured amount for each full 6-hour delay) Up to 5,000 THB
  7. Missed connecting flight (from 8 hours or more): 5,000 THB
  8. Coverage period: 10 days, starting from the coverage start date specified in the registration system (You can select the start date up to 30 days in advance).

**Important Exclusions:**

- **Actions of the insured while under the influence of alcohol, drugs, or narcotics** that impair their ability to be conscious. "Under the influence of alcohol" means having a blood alcohol level of 150 milligrams per percent or higher based on a blood test.
  - This insurance does not cover conditions existing before the insurance was taken, suicide, attempted suicide, or self-harm, as well as situations related to war, riots, strikes, civil disturbances, revolutions, terrorism, and other exclusions specified in the policy terms.
2. This benefit is designed for individuals aged 20 to 60 years.
  3. This offer is reserved for Thai nationals only.
  4. The insurance policy becomes effective immediately after completion of the registration process. The beneficiary's name must match the name specified on the ID card or passport.
  5. Once the policy is issued, it cannot be canceled or modified.
  6. This benefit is provided by True Digital Group Co., Ltd. ("the Company"), in collaboration with FWD Life Insurance Public Company Limited ("FWD"). The insured should thoroughly understand the coverage details and conditions before deciding to purchase insurance each time.
  7. The terms, conditions, coverage, and exclusions are as stated in the insurance policy approved by the Office of the Insurance Commission (OIC).
  8. The company will pay the actual compensation based on the type of customer group at the time of registration. Claim details can be found at <https://www.dhipaya.co.th/th/service-detail-12.html>
  9. Those who register for coverage must make an upfront payment and then claim reimbursement later.
  10. The conditions are subject to the company's announcement, and the company reserves the right to change the conditions without prior notice. In case of disputes, the company's decision is final.
  11. The applicant for insurance should understand the coverage details and conditions before deciding to purchase insurance each time.
  12. The coverage conditions are as specified in the insurance policy.
  13. Insured by Dhipaya Travel Insurance Public Company Limited (a public company limited).
  14. For details on coverage and claims, contact Tippyapanya Insurance at 1736.
  15. The conditions are as specified by the company. The company reserves the right to change the terms and conditions without prior notice. In case of disputes, the company's decision is final.
  16. The company reserves the right to ensure a limit to 1 entitlement per phone number/person/month only, starting from the first day of travel, by providing the ID card number and travel details.
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